

Faculty of Business Management
BBA I-Year CBCS-II Semester Regular Examinations –June/July, 2022
PAPER: Organizational Behavior

Time: 3 Hours

Max Marks: 80

Section-A

- I. Answer any *five* of the following (5x4=20 Marks)
1. Concept of OB
 2. Leadership continuum
 3. Group Cohesiveness
 4. Change agent
 5. Morale
 6. Organizational effectiveness
 7. Managerial grid
 8. Power and politics

Section-B

- II. Answer the following (5x12=60 Marks)
9. (a) Explain the importance and historical development of Organisational Behaviour
- (OR)
- (b) What is Perception? Explain the factors influencing perception
10. (a) Explain the Hergberg's Two factor theory of motivation
- (OR)
- (b) Explain the determinants of Leadership and types of leadership
11. (a) Explain the different types of teams and its constraints
- (OR)
- (b) Describe the importance of Transactional Analysis in Team development
12. (a) Describe the various models of organizational change
- (OR)
- (b) Describe the factors to resistance to change and how to overcome them
13. (a) What is organizational culture? Explain the factors of organizational culture
- (OR)
- (b) Explain the determinants of organizational effectiveness
